# MPS Outstanding PCC Actions - 9th March 2022

### A demographic breakdown of fraud victims

The original question only requested a breakdown by age:

Police Force	Metropolitan		
Ethnic Origin	(AII)		
Count of NFRC	Year		
Age Range	2020-21	2021-22	Grand Total
-	6163	6058	12221
0-17	1233	914	2147
18-24	10213	9266	19479
25-34	17750	15398	33148
35-44	14125	12420	26545
45-54	9799	9059	18858
55-64	6162	6222	12384
65-74	3779	3948	7727
75+	2841	2952	5793
Grand Total	72065	66237	138302

### A list of community groups that the MPS is working with

As part of our work in Specialist Crime, we utilise our many partners to amplify our messaging to communities and audiences that may not otherwise receive our advice. Key examples of this are as follows:

### **Little Media Series**

Working closely with Take 5, Age UK, UK Finance and the National Cyber Security Centre we have created a selection of booklets, leaflets and videos to educate members of the public about how to stay safe online. They are Web Content Accessibility Guidelines compliant and available to read/view both online and in physical format; all of which can be found at www.met.police.uk/littlemedia

### **Community Watch Project**

Utilising existing community networks such as neighbourhood watch schemes, resident associations, safer neighbourhood boards and local policing teams, we deliver cyber security advice and awareness to the residents of London. Community groups receive bespoke presentations and workshops along with monthly newsletters regarding cyber-crime and cyber enabled fraud. Via the Neighbourhood Watch and Online Watch Link (OWL), these newsletters go out to 500,00 residents of London, across all 32 Boroughs, highlighting the most prevalent crime types in their areas and how to stay safe.

### Social Media

Leveraging the Borough-based MPS twitter channels, we are able to issue advice and guidance about cyber enabled crime to 815,000 members of the public on a weekly basis. We will frequently support and promote the messaging of national campaigns from our key

partners via these channels, such as Action Fraud, National Fraud Investigation Bureau (NFIB) and Her Majesty's Revenue and Customs (HMRC).

### MACG

As an active member of the Multi-agency Campaign Group (MACG), we liaise key stakeholders in government, law enforcement and industry, such as Barclays, Ofcom and Trading Standards, on at least a quarterly basis. The MACG exists for the purpose of co-ordinating national campaigns to tackle cyber enabled fraud and promoting crime prevention advice in a joined-up effort.

# Further information on what the MPS is doing to reinforce the crime prevention message, including the advice it offers and how it works with communities to raise awareness of fraud;

This appears to have been answered during the Q&A session by Commander Catherine Roper on pages 18 and 19 of the transcript.

### An outline of how the MPS has implemented the recommendations arising from Her Majesty's Inspectorate of Constabulary & Fire and Rescue Services 2018 fraud inspection and the 2021 follow-up report

The recommendations referred to did not all apply to the MPS. Most of the recommendations applied to the CoLP. Please see ATTACHED document which details MPS action

# Further information on how the MPS is benchmarking its performance in dealing with online fraud in comparison with best practice in the public and private sector.

We benchmark against the rest of the protect network on a quarterly basis and work with the Multi-agency Campaign Group which allows us to co-ordinate initiatives with private industry.

# MPS Outstanding PCC Actions - 23rd March 2022

### A list of community groups the MPS invited and met with during the development of the Violence Against Women and Girls (VAWG) Action Plan

Please see Word doc attached

# The number of digital hubs there were across BCUs and a breakdown of how the $\pounds$ 11.6 million was being spent on digital hubs and digital forensics

Business Case Precis 18-24 month plan, commenced Jan 22;

1. Level 1 (Kiosk Service) -  $\pounds$ 2.4million revenue investment for digital forensics to provide the additional kiosks, 36 police staff to provide technical support to BCUs and free up officer time. Supported by requisite supervisory posts and Digital Strategy Advisors along with 2 technicians supporting infrastructure and accreditation. This investment will also enable training of an extra 240 officers per year and implementation of a competence framework, which is required to meet regulatory requirements. Onsite support, training and mentoring will be a fundamental part of the role profiles.

2. Level 2 (Digital Hub) - An investment of  $\pounds$ 3.7m revenue, in conjunction with  $\pounds$ 2m capital, will pay for an additional four hubs and uplift of 67 FTE staff across all hubs to provide extended operating hours, further capacity and support BCU / SC within the geographical commands of the MPS. Current hub numbers 8 will grow to 12 and align to BCU locations

3. Level 3 (Laboratory Services) - An investment of £3.5m will provide an uplift of 33 FTE to increase capacity and capability in dealing with the most complex digital submissions, improve infrastructure and introduce evolutionary work flows to keep the MPS as a force leader in digital investigation along with funding in research and development. These additional staff will also provide resource to fully develop the quality management systems across all three levels of service to achieve regulatory compliance and assurance to the criminal justice system.

### RASSO / VAWG Benefits;

This additional investment will:

- Reduce the time spent examining the contents of mobile phones and other devices.
- Enable the earlier return of devices to victims.

 $\boldsymbol{\cdot}$  Enable faster digital evidence and intelligence to inform investigation and prosecution decisions.

• Assist the targeting of data and material relevant to the matters under investigation, in line with legal and ethical requirements.

• Increase the level of understanding of digital evidence and digital opportunities, and the availability of specialist advice and support, across the MPS.

# The current average monthly turnaround times for digital forensics

The majority of victim's devices are dealt with at level 1/kiosks and the turnaround is in the region of hours in terms of data acquisition. A number of different tactics are now available which differ from 2020 including an increased number of kiosks, introduction of mobile kiosks and an increase in available resources – Local Digital Investigation teams (police officers & police staff specialists). The level 1 service will continue to expand and evolve in the coming months.

All victim's devices are dealt with as a priority and is a commitment as part of the MPS Public Protection Improvement plan - In the last 12 months 686 victim's devices were examined at Level 1 kiosk level and further 102 within the level 2 Digital Hubs and level 3 Lab. Currently 3 are in a backlog because they require complex repairs and unlocking and the pin codes are not available. The oldest was submitted 12/5/22 and requires a complex repair (the victim has a replacement device).

Mobile phone submissions have increased significantly since 2020, with an increase of 22% in 2021/22 and forecast to be 13% 2022/23.

Turnaround times for overall casework range from an average 34 days, to 78 days overall.

# Further information on Project Azure

Project Azure is a legacy brand name (pre 2015) that refers to all things FGM. We don't actively promote Azure as such as it has been superseded when we linked up all of the Harmful Practices under one strand. Likewise for Project Violet for Child Abuse Linked to Faith and Belief. There is still some recognition of both 'brands' and are a route in for us on occasion - its no longer current

### An explanation of why the police officer in Downing Street did not use the 'four Es' approach when they responded to an alarm on one of the dates investigated by the MPS, and what evidence was collected from that police officer

Officers in the MPS Parliamentary and Diplomatic Protection Command are posted outside No.10 Downing Street. Their role is primarily to provide armed security outside the building albeit they do support the Downing Street Security Custodians should, for example a security related matter which requires their presence in the property take place. During the relevant period of COVID restrictions, should a member of the MPS have had concerns regarding a situation within Downing Street, raising concerns to their line management through the established escalation process together with the 4E approach would have been appropriate.

The officer who responded to the alarm, provided a statement to both the Sue Gray Inquiry and the Operation Hillman investigative team. The officer explained that he did enter the premises of Downing Street with one of the Custodians following the activation of a panic alarm button, and provided details of what he saw within the offices. This included that at that time the way of working by individuals who were working in Downing Street did not appear unusual or raise any concerns.

# An update on the investigation into the gathering at the Conservative Party Headquarters on 14 December 2021 as soon as it has concluded, including how many of the 24 individuals present were interviewed or issued with fixed penalty notices

The Conservative party investigation is ongoing and the information will be communicated on its conclusion.

# A full record of the action taken in response to recommendations in the Daniel Morgan Independent Panel report and Her Majesty's Inspectorate of Constabulary and Fire and Rescue Services report on counter-corruption

This is ongoing and a response will be available end of September

# The full findings and analysis conducted by the academics as part of Operation Drayfurn, and ensure that the information is published;

This has been published - Please see this link. https://www.met.police.uk/SysSiteAssets/foi-media/metropolitanpolice/priorities\_and\_how\_we\_are\_doing/corporate/mps-daniel-morgan-independentpanel-response.pdf

# An update on whether the MPS is fully compliant with the College of Policing Authorised Professional Practice

The MPS follow the national Authorised Professional Practice (APP) on Vetting (2021) and the College of Policing Code of Practice (2017). The MPS have three "Deviations" from the APP, authorised by the MPS Vetting Board, chaired by the DAC Professionalism, acknowledged by HMICFRS in November 2021 as non-formal deviations as they exceed the minimum national standards.

The three areas where the MPS goes over and above the Vetting APP are as follows:

- Counter Terrorism Check (CTC) as a minimum for all roles in the MPS;
- Police vetting and national security vetting expiry renewal dates are aligned to the earliest date, namely seven years in line with Management Vetting (MV) rather than the usual ten years for Security Check (SC); and
- The Vetting APP states (7.29) "Where a post meets the criteria for a Disclosure and Barring Service (DBS) check, the RV or MV is sufficient if the post is under the direction and control of the chief officer, as it incorporates checks against the DBS Barred List on the PND. Further DBS checks are not required." However, in addition where positions requiring access to children and vulnerable adults and partners request further reassurance the previous Child vulnerable Safeguarding Groups (CVGS) vetting is being phased out and the MPS will complete a DBS check through the appropriate channel.

# Keith Prince AM with a contact at the MPS to enable joint working with the Assembly Member and mothers who have lost their children as a result of knife crime

Please pass contact details on for Matt Jenkins, [details redacted for publication]